



Rolph Church of England Primary School and Nursery

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Dear Parents and Carers,

This week, we are officially launching our new home/school communication app through Weduc. You should have received enrolment instructions via email or SMS message. If we do not hold a mobile or email for you, we will send you an enrolment letter. This gives full details of how to access Weduc so that you can begin to use the platform.

The app is very similar to Facebook with a newsfeed which will allow you to like and comment on posts where necessary. You will be able to see whole school stories as well as ones specifically targeted at particular classes or groups. School staff will be sharing information about school events and learning through the app from this week.

To enable you and the class teacher to share information quickly and more freely, Weduc also allows in-app messaging between home and school. We have decided to keep this feature switched on as we know how important communication is between home and school. If you need to message a member of staff, please remember that this should be done in line with our communication flowchart. Parents and carers must be respectful towards our school staff. There have been some instances where aggressive and threatening messages have been sent to staff. This is not acceptable. We want to encourage open and positive communication and have introduced Weduc to support this but it must be used responsibly.

School staff will set 'quiet hours' when messages should not be expected to be responded to straight away and staff may not respond before 8am in the morning and after 5pm. Similarly, messages should not be sent over weekends and holidays unless agreed with the member of staff for a specific reason that is necessary for a particular child. All messages can and will be monitored by members of the senior leadership team.

Weduc will also upload information that we share on this platform to other 3rd party apps. We will be linking Weduc to a range of platforms that we currently use in school and more information about this will follow. We have set up Weduc to link to our social media accounts. Please do like and share our school account on Twitter and our new Facebook account.

Twitter: @RolphPrimary and Facebook: Rolph Church of England Primary School and Nursery

Other features such as absence reporting are also available on Weduc and more information about how to use this, will be shared in the coming weeks.

We hope that as you begin to see the app being used, you will enjoy the features that it offers and feel that you have a further insight into life in our school and can keep well informed of all the very latest events and information.

Kind regards,

Mrs K Jones